

## U.S. ARMY INSTALLATION MANAGEMENT AGENCY

# V A L U E S



**IMA VALUES** reflect the Army's enduring commitment to loyalty, duty, respect, selfless service, honor, integrity and personal courage. The following qualities particularly inspire the sense of purpose necessary to sustain, support and defend our soldiers, families, civilian employees and veterans wherever they live, work and play in service of our nation.

**S TEWARDSHIP:** We are good stewards of the resources entrusted to us by the American people.

**E FFICIENCY:** We deliver best value to our customers.

**R ESPECT:** We treat people with respect, a caring attitude, and a can-do approach. We practice the golden rule and treat others as we would want to be treated.

**V ISION:** We are innovative and forward thinking, open to new ideas, and dedicated to continuous process improvement – agents for change.

**I NTEGRITY:** We do what's right, legally, morally and ethically always.

**CONSISTENCY:** We provide consistent and equitable standards of service for all Army personnel and their families living and serving on our installations.

